

ParkFlyRent Terms & Conditions for car rental

Your rental includes

- All taxes and fees
- Collision damage waiver, theft insurance & third party insurance (excess applies)
- Roadside assistance
- 100 km/day free, unless otherwise stated upon booking

Your rental excludes

- Highway tolls
- Fuel
- any km over the free km. These will be charged at € 0,15/km
- cross border cards if booking through a channel other than ParkFlyRent.com. If booking through ParkFlyRent.com, no cross-border card is needed.

Insurance details

Third party liability (Liability Insurance for damages or injuries to any 3rd party outside the vehicle)

Collision Damage Waiver (covers you against damages to your rental car)

Theft protection (covers you against theft of the rental car)

With this package you are FULLY PROTECTED, except for the first portion of the claim (EXCESS) in the event of damage or theft to the rental car. This excess is: € 1000 for damages & theft. Excess waiver insurance is available locally.

Fuel policy

Full-to-full: please return the car with the same amount of fuel as when picked up. The car rental company will charge you for missing fuel, with a refueling charge of € 20.

Driver age

Minimum driver age is: 20. Maximum driver age is: 75. Drivers under 25 pay a young driver's fee.

Optional items and Fees

Optional insurances/options can be subject to availability even when booked. No charge made for unavailable items. Any alterations to your booking could incur extra charges.

Third Party Liability cover amounts included in the rates

- For bodily injuries per accident, up to 5,600,000 EUR.
- For property damages per accident, up to 2,500,000 EUR.

Payment

The following credit cards are accepted: Mastercard, VISA and American Express. *Please note that cash and debit cards are not accepted.* A valid credit card in the name of the main driver must be presented as guarantee for the rental. ParkFlyRent may make a copy of this creditcard equal to the excess, which will be deleted 30 days after the end of the rental period if no damage/theft has occurred. If no valid credit card can be presented at the start of the rental, or if damages are found at the end of the rental, ParkFlyRent can demand the deposit be prepaid in full. 30 days after the rental ends, this will be refunded, minus any costs.

Please note that any transactions will be processed in Euros. (Small differences may occur due to exchange rate policy of your credit card company).

Across the border rentals

are allowed to Andorra, Austria, Belgium, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, Northern Ireland, Norway, Portugal, Spain, Sweden, Switzerland and the United Kingdom.

Notification is mandatory upon rental start for drivers intending to cross the border, and depending on your booking channel, a Cross Border Card may be necessary. Cross Border Cards always apply to the whole rental period and need to be booked upon the start of the rental period.

In case of offence against Cross Border & Territorial Restrictions all insurances lose their validity and the renter will be charged for the amount of the cross border card for the entire rental period plus € 50 administration fee.

Ferrying the car

is allowed to all countries driving is permitted in for your rental. Any extra cost will be paid locally.

Driver requirements

Driver must hold a full, valid licence for at least 1 year with no major endorsements. Driver must never have caused physical/material damage while driving under the influence of drugs/alcohol, not been convicted of any criminal offences in the past 5 years and not have caused more than 3 accidents in the past 5 years. To have caused an accident is defined as having been found liable by an insurance company or court of law. International driver's licence is required in case that the driver's licence is not written in Roman characters. International driving licence or a sworn translation (made by the embassy or the consulate) is mandatory for all customers residing in countries where the national driving licence does not have its basic information in Roman characters.

Cancellation policy

Free of charge for cancellations made at least 48 hours before the rental start date by way of an email to support@parkflyrent.com. For cancellations made less than 48 hours before the rental start the full rental fee is owed.

The full rental fee is also owed for a No Show or failure to produce the correct documentation, driver's licence, passport/ ID card, credit card etc.

Amendments and changes

Amendment of a confirmed booking can be made by sending an email to support@parkflyrent.com. Amending your booking is free of charge, but is dependent upon availability. Extending your rental is only possible if confirmed by ParkFlyRent prior to the end of your rental period. Extending your rental without permission from ParkFlyRent can lead to fees up to € 250/day on top of rental fees, as well as possible criminal charges.

Other charges

The renter is responsible for parking and traffic fines, towing costs and toll fines. Infractions incur an administration fee of € 30 per occurrence. These costs will be deducted from the deposit, or charged to the renter if a copy of the creditcard was left instead. In the latter case, failure to pay will lead to increases at ParkFlyRent's discretion, or directly charging the costs to the creditcard, plus creditcardfees.

Violations to the terms and conditions or failure to pay can lead to additional charges.

Privacy

ParkFlyRent cars can be equipped with gps equipment, allowing the vehicle to be tracked. By renting with us, you agree that this data can be used to monitor correct usage of the vehicle.

Out of operating hour charges

ParkFlyRent is open from 7AM to 11PM, 365 days a year. To pick up a car outside of these hours, an out of hours charge applies. Drop off out of hours is free, but does not include shuttle service to the airport. This can be purchased at the rental pickup for € 10.

Any deviation from the confirmed pick up/ return times on your voucher could incur extra charges, closed station or your booking treated as No Show. We strongly recommend contacting ParkFlyRent in the case of any time change.

Booking within opening hours but showing up outside of opening hours always incurs the out of operating hours charges, EXCEPT when a valid flight number was supplied upon booking for a flight arriving at least 45 minutes before closing time and the flight was delayed.

Authorized driver

Main driver: The person named on the reservation (main driver) has to sign the car rental contract at the time of pick up.

Additional driver: any additional drivers need to be present upon rental pickup, and also need to present a valid driver's license.

Using our service signifies your acceptance of the above together with the BOVAG General Terms and Conditions.